



# Managed IT Services

## Hand Off Your Technology Hassles to Us



Today, information technology is critical to the success of most organizations. Downtime means lost opportunities, lost sales and lost customers. In emergency situations, break fix technology is no longer sufficient—what your business needs is proactive support.

### Get Back to Doing What You Do Best

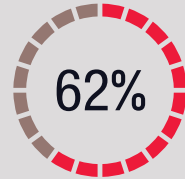
Managed IT Services provided by Sharp gives business owners peace of mind and allows in-house IT personnel to focus on mission critical tasks and strategic growth. Our proactive approach addresses small problems right away, so they don't become bigger and more expensive issues down the line. For a budgeted, fixed monthly fee, less expensive than hiring a tech, we'll take away the worry, frustration and considerable cost of managing your IT environment.

Our professional IT services can be tailored to meet your needs, from a back-up/disaster recovery solution to a complete IT and help desk package. We make sure your IT operations are always up to date on the latest information, technologies and processes that can keep your infrastructure working efficiently and successfully into the future.

“Having a very small IT department, we're challenged with time management, prioritization of multiple projects, and staying on top of advanced tech solutions. Sharp helps us tremendously with our project planning and implementation, and in the most cost-effective way.”

**Zoya Kavutskaya, Director of IT**  
*JVS Los Angeles*

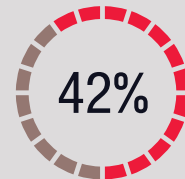
**To find out if Sharp Managed IT Services is right for you, contact us to schedule a technology review today.**



of SMBs lack the skills in-house to deal with security issues and find that they are ill-equipped to deal with cyberattacks. <sup>1</sup>

# \$53,987

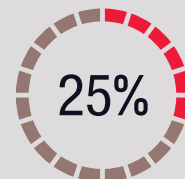
The average total business cost of a cybersecurity attack in the last two years, according to a 2019 study.<sup>1</sup>



of SMBs were targeted in cyberattacks in 2018.<sup>2</sup>

# \$20k-\$50k

the amount SMBs should plan on budgeting for data security in the next 12 to 24 months to keep up with peers.<sup>3</sup>



of U.S. data breaches are triggered by human error, including one's failure to properly delete data from devices.<sup>4</sup>

1. Underserved and Unprepared: The State of SMB Cyber Security in 2019 by Vanson Bourne; 2. Top Online Threats to Small Businesses, Infographic by SCORE; 3. What Tech Your Small Business Peers Are Budgeting for in 2019 by Capterra; 4. 2018 Cost of a Data Breach Study by Ponemon

# Let us Help You Put Your IT Budget to Better Use

Expert, cost-effective IT management to deliver the ROI you expect

Enlist the support of a trusted, experienced IT partner to help lessen the load and cost of managing your IT operations and infrastructure. Sharp offers a full suite of Managed IT Services to help your team remain focused on your strategic goals, while gaining peace of mind that your network and connected devices are being proactively monitored at all times.



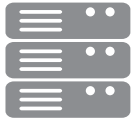
## Cybersecurity

Our preemptive cybersecurity protection offers 24x7x365 monitoring, threat detection and remediation against looming dangers from the dark web. Our team monitors all inbound network traffic and data in real-time, isolate active threats and can minimize potential damage by quickly remediating or recovering from an attack.



## Remote Monitoring and Management

Our Network Operations Center (NOC) monitors your servers around the clock and helps them remain up-to-date and optimized for performance. We also run scheduled maintenance on your desktops including anti-virus and anti-spyware scans to help guard against typical malware.



## Backup and Disaster Recovery

Ensure business continuity should a data catastrophe strike. Our continuous data backup prevents the permanent loss of your information, and in the event of hardware failure, data corruption or a natural disaster, we can put your disaster recovery plan in play by rapidly restoring your data.



## Help Desk Services

Focus on critical projects and let Sharp's courteous U.S.-based tech support remotely troubleshoot hardware and software issues. Our certified and trained technicians provide expert customer service and problem resolution for you and your employees—even during afterhours, weekends and holidays.

**Let us answer any questions you have about our turn-key business continuity solution. You'll discover the easiest and most affordable way to keep your organization in business.**